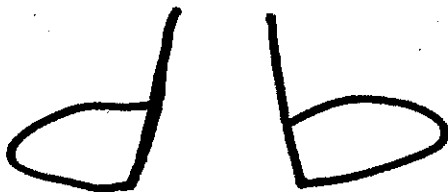


2009 Annual Report



MANATEE
CHILDREN'S
SERVICES



Agency History

In 1971, the State of Florida passed its first child abuse laws. During this time in Manatee County, children who suffered abuse or neglect were being placed in a Bradenton couple's home that had been recruited by the state's Department of Health and Rehabilitative Services, the entity overseeing the foster care system. The family's home was open as a shelter for abused children 24 hours a day, seven days a week. In 1975, revised juvenile statutes made even more children eligible for the shelter and around this same time the couple chose to end their shelter services, leaving our community without residential options for child victims.

Carol Chamberlain, Resource Coordinator for the Department of Health and Rehabilitative Services, had for the previous 3 years watched as abused and neglected children in Manatee County were shuffled in and out of various foster homes and even driven to out of county shelters for refuge and she wanted that to change. As Resource Coordinator, Carol was charged with finding a new shelter home. She wrote letters to the 140 ministers in the area, asking if they knew of anyone who would be interested in helping her with her mission. Rev. John White was one of three ministers who answered the letter. Soon a committee was established and on March 17, 1977, the Rev. White, Richard Lee Buckle, Layon F. Robinson II, Dr. J.F. Kennedy, and Carol Chamberlain, met in the back of the law offices of Buckle and Robinson and formed Manatee Children's Services.

On Friday, June 17, 1977, Manatee Children's Services, Inc. held its first meeting to plan for opening an emergency shelter home for Manatee County's abused and neglected children. With the help of dozens of civic organizations, churches, businesses, and hundreds of individuals, a home was located and purchased after two years of work. The Shelter Home was dedicated on September 30, 1979 at Christ Methodist Church in Bradenton, Florida.

To this day, MCS not only continues to operate our community's only shelter dedicated to serving the needs of child victims of abuse, but 10 additional, equally important child abuse prevention, intervention and treatment programs.

MCS is a private, non-profit agency that receives funding from the United Way of Manatee, the Department of Children & Families, the Manatee County Children's Services Dedicated Millage, the Department of Education, the Victims of Crime Act (VOCA), the Florida Department of Health, the National Children's Alliance, private foundations and private contributions.

Agency Mission

"To advocate for and provide the resources, skills, and shelter to alleviate abuse through prevention and intervention for all children and their families."

Agency Philosophy

In carrying out its responsibilities, Manatee Children's Services is guided by the desire to use the resources of its community, its staff, Board of Directors and volunteers to provide the highest quality services relating to the issue of child abuse as permitted by its financial resources. In reaching decisions, the agency and its representatives will attempt in every case to act in the best interests of its clients.

Past Accomplishments

The Supreme Court and the Governor of the State of Florida recognized MCS for outstanding service to children in 1996. In 1998, MCS received the Agency Child Advocacy of the Year Award. In 1998 and 1999, MCS was recognized by the Points of Light Foundation for Emergency Shelter Program volunteer projects and in 2001, MCS was chosen by the Florida State Legislature as one of two agencies in the state to initiate an innovative foster care program for high risk youth. The agency also became an active member of the Safe Children Coalition; a coalition comprised of several service providers that allows access to a variety of resources enabling quality, streamlined, service provision to child abuse victims. By 2002, MCS had purchased, licensed and opened Manatee County's first group home for children in foster care. In response to the dire need, MCS purchased another group home and opened its doors in 2003. By 2004, in response to the need for transitional care for youth, 6 more beds were added at the Emergency Shelter after an expansion project, funded by a Community Development Block Grant, was completed.

In an effort and commitment to provide quality care and services to the children and families in our programs, MCS began the process of accreditation in 2004. This process served as a catalyst for change that builds upon an organization's strengths and helps to achieve better results in all areas of operations. Manatee Children's Services was evaluated against best-practice standards, which were developed using a consensus model with input from a wide range of service providers, funders, experts, policymakers and consumers, with agency accreditation achieved in 2006.

MANATEE CHILDREN'S SERVICES 2009 COLLABORATIVE ACTIVITIES
--

Child Abuse Prevention Coalition

A group of service providers who promote community awareness of the issues relating to child abuse and advocate for the needs of those affected by the issue. MCS is represented by a staff member who serves on the agency's Human Resource Committee.

Manatee County Parenting Coalition

A coalition of service providers who meet regularly to network on community resources and identify and fill service gaps as they relate to parenting issues. Currently two MCS staff members are members of this Coalition.

Healthy Start Advisory Council

A national coalition established to promote children's health. This Council is attended by at least one MCS Healthy Families' team member and the Prevention Director each month.

Habitat for Humanity

A national non-profit agency dedicated to building low cost housing for low income families. Currently an MCS Board Member is a member of the Board for the local chapter.

Public Schools Foundation

An MCS member of the Board participates in this local volunteer organization that works to meet the academic needs of local at-risk students through volunteer tutoring services.

American Counseling Association

A national organization that is dedicated to the growth and development of counselors and those served. An MCS Board Member currently participates in this Association.

Juvenile Justice Council Meetings

The Foster Care Director, Clinical Director and the Sexual Violence Prevention Coordinator attend regular meetings that are designed to identify and respond to the needs of youth involved in the Juvenile Justice System. Additionally, staff participate on the Gang Violence Prevention Task Force, a multi-disciplinary subcommittee that identifies and develops resources relating to gang prevention.

Safe Children Coalition Shelter Audit Meetings

Attended by the Residential Director and other agency foster care service providers. Meetings are designed to provide a format to advocate for the needs of children in foster care in MCS' Shelter Program.

Death Review Team

MCS's Child Protection Team Coordinator is an active participant on this team that is charged with identifying and advising on system failures in child abuse cases resulting in the death of a child.

Manatee Victim Rights Council

Various agency staff attends regular Council meetings with a mission to advocate for the needs of crime victims.

Sexual Assault Response Team

The agency's SCAN Coordinator is a participant on the Team and assists with identifying and filling gaps in service to victims of sexual assault.

**Manatee Children's Services
Board of Directors
2009**

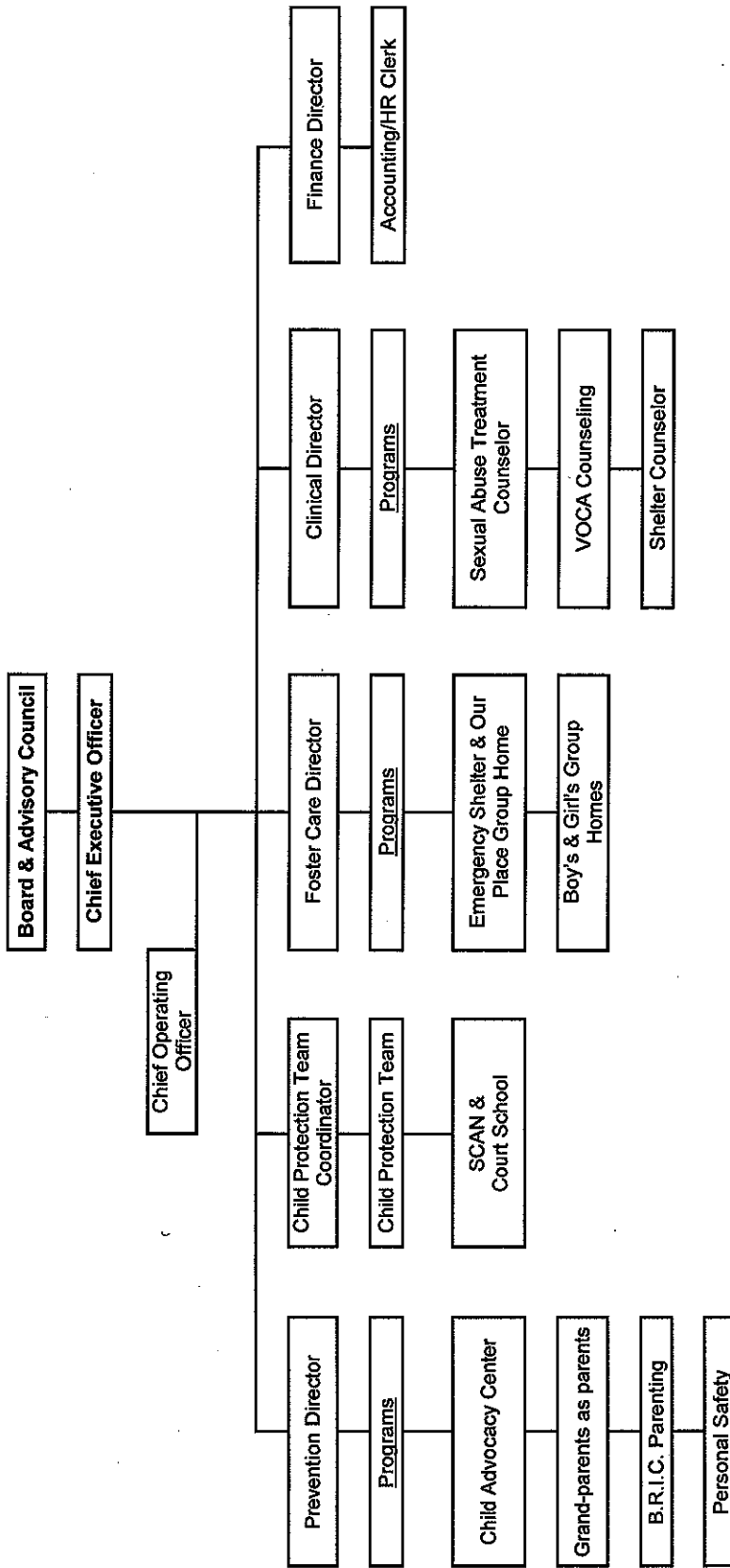
The agency's Board of Directors is comprised of members from all walks of life including individuals with expertise in the banking community, education, private business, law enforcement, medical, accounting and the non-profit sector. The Board sponsors three major annual events and remains active in community events, civic organizations, religious groups and affiliations, and other groups related to their individual professions.

**Manatee Children's Services, Inc.
Board of Directors
January, 2009**

Name & Address	Occupation	Work #	Fax#	Home #	Membership Date	Committees
Browning, Beth 1301 6th Avenue West, Suite 600 Bradenton, Florida 34205 bbrowning@cpa-associates.com	CPA & Associates	747-4483	741-2258	704-0800 cell	2nd Year 6/28/2007	Executive Treasurer
Buchanan, Dawn Marie 806 18th Street East Bradenton, FL 34208 dawnb@gulfcoastlegal.com bbuchanan0@aol.com	Managing Attorney Gulfcoast Legal Services	746-6151	746-3661	538-2773	1st Year 10/5/2007	Fundraising
Edick, Joyce 329 Colony Drive North Ellenton, FL 34222 joyce.edick@manateesherriff.com	Operation Program Specialist MSO	798-6873	744-3784	729-00017	1st year 10/30/2008	Facilities
Eiss, Becky 2625 Terra Ceia Bay Boulevard Unit 502 Palmetto, FL 34221 reiss3@tampabay.rr.com	Retired Hospital Administrator Administrator		729-0603	729-0603	2nd Year 1/25/2007	Human Resources, Executive Vice President
Maus, LaVerne 4115 Pompano Lane Palmetto, FL 34221 bernie52554@aol.com	Office Administrator			705-4587 Cell	6th Year 2/13/2002	Executive & Facilities Secretary
Newell, Ann 929 Waterside Lane Bradenton, FL 34209 Anna34209@aol.com	LMHC	807-4975	795-2393	794-0083	3rd Year 11/1/2005	Human Resources
Newell, Isaac (Ike) 929 Waterside Lane Bradenton, FL 34209 Inewell28@aol.com	CPCU Retired	807-4974 Cell	795-2393	794-0083	3rd Year 11/1/2005	Finance
Nicholas, Ed 1119 Mallorca Dr. Bradenton, FL 34209 enicholas@jud12.flcourts.org	Circuit Judge	739-3633		792-9174	Honorary Lifetime Board Member	Legal/ Nominating Chair- Program Executive
Rudacille, Janae 222 85th Street Holmes Beach, FL 34217 Jesinae143@aol.com	Office Manager	351-6131	360-0557	778-570 Cell 730-8298	1st year 10/25/2008	Fundraising
Shoates, Valorie 100 10 th Street W. Bradenton, FL 34205 Valorie.Shoates@cityofbradenton.com	Sergeant Bradenton Police Dept.	932-9305	932-9395	737-0916 Cell	1st Year 3/7/2008	Fundraising
Smith, Bemis P.O. Box 422 Bradenton, FL 34206-0422	Properties/ Bradenton City Councilman Council	755-9999 Cell: 726-7262	746-5836	746-5836	7th Year 8/24/2001	Facilities & Fundraising/ Public

MBK3@GTE.net						Relations
Thomas, Lynnnda P.O. Box 1283 Anna Maria, FL 34216 Lynnnda@Williamsonllc.net	CEO Williamson, LLC	778-2323	778-2373	779-0026	2 nd Year 4/21/2006	Fundraising/ Public Relations
Thompson, Melinda 4702 Cayo Costa Place Bradenton, FL 34203 melindat@mcsfl.com	Chief Executive Officer	345-1200 X 133 Cell: 232-1026	345-1212	756-8759	Non-Voting Non- Elected 5/1/2000	
Tokajer, Bill 100 10 th Street W. Bradenton, FL 34205 William.Tokajer@CityofBradenton.com	Deputy Chief City of Bradenton Police Dept. Police Department	932-9385 Cell: 737-1900	932-9397	776-0331	15th Year 1993	Executive, Fundraising President
Urban, Sandy 702 86th Street Court N.W Bradenton, FL. 34209 sandyubfl@aol.com	Business Owner	792-3461	761-8138	794-8936	1st Year 5/21/2008	Fundraising
<u>Please Note: Board Member Terms are unlimited as reflected in the Agency By-Laws.</u>						

**Manatee Children's Services
Organization**



Who Do We Serve?

Assessment of Community:

Manatee County, Florida: Population projected in 2010: 327,500.
Median Household Income: \$49,076 with 10.1% below the poverty level.
Age: 0-14 = 17.1%, 15-24 = 11.0%, 25-44 = 24.4 %, 45-64 = 25.4%, 65+ = 22.0%
Gender: 49% male, 51% female
Language: English 88%, Spanish 12%
Racial / Ethical Composition: Black 8.1%, Hispanic / Latino 9.3%, White 79.9%
Major Religious Groups: No church 55.3%, Protestant 30.9%, Catholic 13%

Sources of Information: U.S. Census Bureau and Manatee County Chamber of Commerce

Organization's 2009 Defined Community:

Program: *Emergency Shelter/Our Place Group Home:*

The Emergency Shelter provides a safe, stable home environment for children (ages 6-17) who have been removed from their homes due to being abused, neglected and /or abandoned. Trained 24-hour staff ensures that each child's day-to-day needs are met including nutrition, transportation, education and safety. Our Place Group Home is co-located with the Shelter and provides long term care to youth who have experienced several placement changes and are in need of a higher level of care.

Annual Income: Less than \$5,000. = 100%
Gender: Male 57%, Female 43%
Age: Under 5 = 0%
6-12=28%
13-17=72%
Language: English = 99%
Spanish = 1%
Race: Hispanic / Latino = 12%
Multi-Ethnic = 2%
Black = 25%
White = 61%
Religion: Unknown = 76%
Baptist = 4%

Client zip codes = 34208

Program: K.I.D.S. Personal Safety/Sexual Violence Prevention Program (SVPP):

The K.I.D.S. Personal Safety Program is an educational program that provides age appropriate workshops to children, ages 3-17, teaching abuse identification and prevention techniques through the use of puppets, stories, videos, music and role-playing during program presentations. SVPP provides youth with information on dating violence, sexual harassment, setting personal boundaries, how to communicate effectively in peer relationships and a variety of other topics related to sexual violence prevention.

Annual Income: Less than \$5,000. = 100%
Gender: Male 51%, Female 49%
Age: Under 5 = 16%
6-12 = 64%
10-14 = 15%
15-19 = 5%
Language: English = 100%
Race: American Indian / Alaskan Native = <1%
Asian = 7%
Black = 20%
Hispanic = 21%
White = 57%
Other = 2%

Client zip codes:

34202=10%,34203=8%,34205=11%,34207=12%,34208=18%,34209=10%,34210= <1%,34212=5%,34219= 4%,34221=12%,34243=8%,34251=1%

Program: Building Resiliency in Communities (BRIC):

The BRIC parenting program targets families who are at-risk or who have a history of child abuse. The program provides intensive, individualized, strength-based parenting education. The program has both a group and in-home component with a focus on the specific needs of the family.

Annual Income: No Data
Gender: Male 25% Female 75%
Age: Under 5 = 0%
5-9 = 0%
10-14 = 21%
15-19 = 8%
20-24 = 16%
25-34 = 30%
35-44 = 21%
45-64 = 4%
65 and over = 0%
Language: English = 100%
Race: American Indian = 0%
Asian = <1%
Black = 29%
Hispanic = 10%
White = 59%
Multi-Ethnic = <1%
Haitian = 2%
Religion: No Data

Program: VOCA Counselor:

This program is designed to assist child victims of crime through the difficult and painful healing process by providing mental health counseling services to children and their families.

Annual Income: No Data

Gender:	Male = 35% Female = 65%
Age:	Under 5 = 12%
	5-9 = 50%
	10-14 = 27%
	15-19 = 8%
	35-44 = 4%
Language:	English = 100%
Race:	Black = 17%
	Hispanic = 15%
	White = 68%
Religion:	No Data

Program: Services to Children Abused by Non-Caregivers (SCAN) and Court School:

SCAN provides various intervention services to child sexual abuse victims where the alleged perpetrator is a non-caregiver or another child. SCAN offers specialized medical examinations, forensic interviews, referral services, and case management to victims ages 0-17 years. Court School is an educational program offered to help familiarize children with the courtroom and court procedures. Court School provides orientation and instruction regarding courtroom language and process to children ages 4-17 years, and their non-offending caregiver(s), who may have to testify in court.

Annual Income: No Data

Gender:	Male = 32%, Female = 68%
Age:	Under 5 = 19%
	5-9 = 18%
	10-14 = 21%
	15-19 = 8%
	20-24 = 5%
	25-34 = 16%
	35-44 = 9%
	45-64 = 4%
Language:	No Data
Race:	Black = 19%
	Hispanic = 8%
	White = 73%
Religion:	No Data

Program: Child Protection Team:

The Child Protection Team is an independent, community based program comprised of professionals who provide expertise in evaluating allegations of child abuse and neglect,

assessing risk factors, and providing recommendations for interventions to protect children and enhance families' ability to provide a safer environment. CPT services supplement the child protective investigation activities of the Manatee County Sheriff's Office. CPT may provide one or more of the following services: Medical diagnosis and evaluation, child and family assessments, multi-disciplinary staffings, psychological evaluations, specialized and forensic interviews, expert court testimony, and professional trainings.

Gender:	Male = 52%
	Female = 48%
Age:	Under 5 = 37%
	5 -9 = 30%
	10-14 = 18%
	15-19 = 15%
Race:	Black = 25%
	Hispanic = 16%
	Pacific Islander = 2%
	White = 56%
	Multi Ethnic = 1%
	American Indian, Alaskan Native = <1%
	Pacific Islander = <1%
	Asian = <1%
Language:	English = 90%
	Spanish = 9%
	Haitian = <2%

**2006 – 2009
Agency Goals**

Priority 1: Provide a Full Array of Services

Goal Statement: MCS will provide safe haven and a full array of services to our community's child victims of abuse in order to promote their well-being and prevent further trauma.

Measurable Objective(s):

- (1) Increase residential treatment beds from 20 to 50, and utilize "swing" beds for variations in client census.
- (2) Provide written material in Spanish to our increasing Hispanic population.
- (3) Seek a For-Profit venture for teen client employment.
- (4) Acquire a transitional living facility for teen clients.
- (5) Enhance mental health issues for clients and staff.

Priority 2: Professional Development of Staff / Human Resource Needs

Goal Statement: MCS will provide agency staff with appropriate training and skill development opportunities in order to meet the diverse needs of the children we serve.

Measurable Objective(s):

- (1) Develop and maintain a formal orientation program for staff.
- (2) Develop and maintain an in-house training calendar for all employee-training requirements.
- (3) All staff will be trained and credentialed to the optimum level of the respective job description.
- (4) Management staff will attend at least one professional seminar each year.
- (5) Establish a Human Resources Committee.

Priority 3: Community Education

Goal Statement: MCS will develop and expand the knowledge of all members of the community, both children and adults, in order to equip them with the skills to recognize, prevent and appropriately respond to the issue of child abuse.

Measurable Objective(s):

- (1) Provide program trainings on Child Abuse Identification and Prevention to professionals.
- (2) All staff will be trained to speak and teach.
- (3) Agency will provide an educational "blitz" regarding the agency's new name and logo changes.
- (4) Agency will provide presentation regarding the organization's services and needs to at least 25% of all civic groups annually.

Priority 4: Enhance Organizational Structure

Goal Statement: MCS will expand and diversify the organization's base of support including Board membership, volunteers and funding sources in order to provide the agency with the capacity to respond to the growing needs of the community.

Measurable Objective(s):

- (1) Using volunteers, establish a fund development program / foundation to enhance the funding of our new programs

- (2) Evaluate Board membership to recruit members with additional talents and diversity to enhance Board performance.
- (3) Establish a Quality Council to oversee all agency wide CQI activities.
- (4) Become fully accredited.

**MANATEE CHILDREN'S SERVICES
TABLE OF EXTERNAL REVIEW PROCESSES**

PROGRAM	REVIEWS	FREQUENCY
Group Homes	Department of Children & Families Department of Education Sarasota YMCA Manatee County Health Dept.	1 x per year 5 year review 1x per year 1x per year
Emergency Shelter	Manatee County Government <ul style="list-style-type: none"> • Case Files • Facility Tour • Client Log Department of Children & Families United Way	1x per year 1x per year
Emergency Shelter cont.	Department of Education Sarasota YMCA	1x per year 5 year 1x per year
Shelter Counselor	Manatee County Government <ul style="list-style-type: none"> • Client Files • Staff Interviews Sarasota YMCA	1 x per year 1 x per year
B.R.I.C. G.A..P.	Manatee County Government <ul style="list-style-type: none"> • Case Record Documentation • Observation of groups/home visits. • Staff Interviews 	1-2 times per year
K.I.D.S. Personal Safety S.V.P.P.	Manatee County Government <ul style="list-style-type: none"> • Observation of group presentations • Review of information disseminated to service population • Staff Interviews 	1-2 times per year
V.O.C.A. S.A.T.P	Office of Attorney General	1 x per year
Child Protection Team	Department of Health	1x per year
S.C.A.N.	Manatee County Government Office of the Attorney General	1-2 times per year 1 x per year
Administration	Financial Audit Accreditation Reviews	1 x per year 3 year review